

**BUSINESS METHOD AND SYSTEM FOR COMMUNICATING PUBLIC-FACILITY
STATUS INFORMATION THROUGH A VIRTUAL TICKET DEVICE**

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ABSTRACT OF THE DISCLOSURE

A business method and system for providing status information to patrons of a public facility through patron virtual ticket devices. A message database stores standard and customized
10 information messages. The information messages may be sent on request, at predetermined times, or upon the occurrence of a pre-selected event.